

WARRANTY

Energy Saving Products Ltd. is proud to offer a limited warranty. This warranty applies strictly to the first purchaser and only to the fan coil unit and module. It does not include connections, attachments and other products or materials furnished by the installer.

This warranty excludes any damages caused by changes, relocation to, or installation in a new site. This warranty does not cover any defects caused by failure to follow the installation and operating instructions furnished with the fan coil. This warranty does not cover defects caused by failing to adhere to local building codes and following good industry standards. Failure to correctly install the fan coil, or material related to the unit, may result in improper system performance and/or damages and will void this warranty. This warranty does not cover products subjected to abnormal use, misuse, improper maintenance, or alteration of the product. Using the fan coil and/or module as a source of temporary heating/cooling during construction will void this warranty.

Three year limited warranty. The VFD Motor, WEG Controller (HE-Z/HE-B/LV-Z Units), PSB Circuit Board (HE-Z/LV-Z Units) HEB Circuit Board (HE-B Units) and the VFD Motor, EPC Controller, EPC Circuit Board and PWM Control (HE Units) are free from defects in workmanship for three years from date of original purchase. The Electric Strip Heater is free from defects in workmanship for three years from date of original purchase.

One year limited warranty. The Heating Coil (Heat Exchanger), Air Conditioning Coil, Chilled Water Coil, Blower, PSC motor and electrical components (HV/LV/JH Units) are free from defects in workmanship for one year from date of original purchase.

Terms and Conditions

- Any repair performed under warranty must be approved by Energy Saving Products Ltd. for this warranty to be valid.
- Should there be multiple consecutive failures of a single part, warranty will not be considered until a contractor has contacted Energy Saving Products Ltd. Technical Department for assistance.
- Energy Saving Products Ltd. is not liable for any other damages, personal injury, or any other losses of any nature.
- The liability of Energy Saving Products Ltd. is limited to and shall not exceed the cost of pre-approved replacement parts.
- The warranty does not cover shipping costs to and from the factory, labour costs or any other cost associated with the installation of the replacement part.
- Inoperative parts must be returned to Energy Saving Products Ltd. with an ESP RMA Form that includes model, serial number, and a detailed description of the entire problem. Inoperative parts must be returned in testable condition.
- This warranty replaces all other warranties expressed or implied.

Follow these steps for Service or Repair:

1. Contact the installer of the product or a licensed service company
2. Contact the distributor
3. Contact Energy Saving Products Ltd. Mon-Fri 8 am – 4:30 pm MT 1-888-652-2219

Energy Saving Products Ltd. reserves the right to make changes to, improve upon, or discontinue its products at any time without public notice or obligation. The descriptions and specifications contained in this document were in effect at printing. Some illustrations may not be applicable to your unit.